

# 2023 LACMC FALL CONFERENCE

THURSDAY, OCTOBER 5, 2023

**PACIFIC PALMS RESORT**  
One Industry Hills Parkway  
City of Industry, CA 91744



## PUBLIC SERVICE IS CALLING

YOU!!!



[HTTPS://MANAGEMENTCOUNCIL.LACOUNTY.GOV](https://managementcouncil.lacounty.gov)



LOS ANGELES COUNTY  
MANAGEMENT COUNCIL  
**LACMC**



PACIFIC PALMS RESORT  
LA'S HILLTOP HIDEAWAY

# LOS ANGELES COUNTY MANAGEMENT COUNCIL

## 2023 FALL CONFERENCE AGENDA

Thursday, October 5, 2023

- 7:00 am Registration and Breakfast
- 8:30 Welcome and Introductions
- Marcia Mayeda, LACMC President
- 8:50 Introduction of the CEO Chief Deputy Director and LACMC President
- 8:55 Conversation: CEO Chief Deputy Director, Joe Nicchitta and LACMC President, Marcia Mayeda
- 10:00 Morning Network Breakfast
- 10:30 Opportunity Drawing #1
- 10:45 Introduction of Motivational Keynote Speaker
- 11:50 Motivational Keynote Speaker
- Betsy Allan-Manning ~ “Corporate Culture Training Solutions”
- 12:00 pm Network Lunch
- 1:15 Opportunity Drawing #2

# LOS ANGELES COUNTY MANAGEMENT COUNCIL

## 2023 FALL CONFERENCE AGENDA

Thursday, October 5, 2023

- 1:25 pm Interactive Game
- 2:00 Afternoon Networking Break
- 2:25 Opportunity Drawing 3
- 2:40 Chief Deputy Panel Discussion Theme:  
A Call to Duty!
- Maria Ayala, ASMII, Department of Public Social Services, Moderator
    - Joel Ayala, Chief Deputy Director, Department of Consumer and Business Affairs
    - Hal Yee, Chief Deputy Director, Department of Health Services
    - Nicole Davis Tinkham, Chief Deputy Director, Office of the County Counsel
- 3:40 Membership Drive Winner Announcement
- 3:50 Opportunity Drawing #4  
Chief Deputy Luncheon and Free 2024 Spring Conference
- 4:00 Announcement and Closing Remarks  
Break and Hotel Check-in
- 4:30 Reception and Networking
- 6:00 Single-Day Conference Concludes

## JOSEPH M. NICCHITTA

### CHIEF DEPUTY

Los Angeles County Chief Executive Office



**Joseph Nicchitta** has served as the Chief Deputy Chief Executive Officer/Chief Operating officer since September 2020. Under the direction of the Chief Executive Officer, he provides operational, administrative, and programmatic leadership for some of the highest-profile programs in Los Angeles. He has been an essential part of the County's pandemic response and recovery, including supporting the planning, allocation, and distribution of more than \$2 billion in federal relief funding. From May 2018 to August 2020, he served as the Director of the Department of Consumer and Business Affairs, where among other efforts he led the development and adoption of the Board-approved rent stabilization program for the unincorporated areas of Los Angeles County and the OneLA Initiative, a public-private partnership to help local small, minority-owned, women-owned, and veteran-owned businesses win government contracts. Mr. Nicchitta held prior positions with the Chief Executive Office, where he led the Office of Cannabis Management after Proposition 64 legalized commercial and personal use cannabis in 2016, and with the County Counsel's office, where he worked primarily on land use and environmental matters. Mr. Nicchitta began with the County as an entry-level county counsel in 2012.

# MARCIA MAYEDA

## DIRECTOR

### Los Angeles County Department of Animal Care and Control



**Marcia Mayeda** applied her lifelong love of animals to developing a career of more than 35 years working in the animal welfare field. She has led the Los Angeles County Department of Animal Care and Control (DACC) since July 2001. DACC is the largest animal care and control agency in the United States, serving all unincorporated Los Angeles County and 45 cities that contract with DACC for service. DACC operates seven animal care

centers to provide services to more than three million residents across 3,300 square miles.

Under Marcia's leadership, DACC has transformed from a traditional "dog pound" approach to being recognized as a national leader in animal care and control, employing industry best practices to provide services to its communities and the animals in its care. DACC has received many local, State, and national awards including the 2022 National Association of Counties Achievement Award for DACC's Pets Are Family program. Marcia is passionate about investing in leadership development to empower and engage staff to exemplify DACC's mission, vision, and values.

Marcia also leads the efforts of the Los Angeles County Animal Care Foundation ([www.lacountyanimals.org](http://www.lacountyanimals.org)), a private nonprofit that raises funds to support animal care and services at DACC animal care centers. The Foundation enables DACC to provide resources to keep pets and families together and enhance the care and environment for animals in DACC's care.

Prior to joining Los Angeles County, Marcia was on the senior leadership team of the Humane Society of Santa Clara Valley for eight years. Before that Marcia served as the Executive Director for the Helping Hands Humane Society in Topeka, KS and was Director of Operations at the Houston SPCA.

Marcia is a Certified Animal Welfare Administrator (CAWA) and a member of the Association for Animal Welfare Advancement (AAWA). She serves on the board of directors for the California Animal Welfare Association (CalAnimals) and is president of the Los Angeles County Management Council. She holds a bachelor's degree in animal science from Western Illinois University and a master's degree in nonprofit administration from the University of San Francisco.

Marcia and her husband share their home with three Great Pyrenees dogs and one Golden Retriever, all of whom were adopted from rescue groups or animal shelters.



## MOTIVATIONAL KEYNOTE SPEAKER

**BETSY ALLAN-MANNING**

**Corporate Culture Training Solutions**



Featured on FOX, CBS, ABC, NBC & TEDx, **Betsy Allen-Manning** is a renowned leadership speaker & corporate culture expert for fast growing companies. As founder of Corporate Culture Training Solutions, known as one of the top leadership training companies in Dallas, Texas, her specialty is improving workplace culture, creating better employee experiences, & developing ‘ready-now leaders’

who are equipped to attract, engage, motivate & retain talent in a hyper-competitive marketplace. She's the author of 3 published books and is one of the top leadership motivational speakers in Dallas. Through her dedicated research, expertise in human behavior, experience working as a manager for 5-star hotels, and her involvement with the John Maxwell Team, she is honored to have trained over 15,000 leaders & teams for small businesses, franchises & associations, to multi-billion dollar corporations, such as Toshiba, Aflac, Fidelity & the US Department of Defense.

## MARIA AYALA-GALVAN

### HUMAN SERVICES ADMINISTRATOR II

Los Angeles County Department of Public Social Services



**Maria Ayala-Galvan** has been actively serving her community for most of her life. As a teenager, she volunteered at the Lynwood Library repairing and shelving books, helping children find their favorites, and assisting with check out.

For the past 28 years, she has continued to serve Los Angeles County as an employee of the Department of Public Social Services. Her career path has led her through various assignments starting in the Compton District Office as an Eligibility Worker and Supervisor, to the Bureau of Program and Policy as a Program Assistant and manager. She was also a manager in the Contract Management Division where she oversaw several multimillion-dollar contracts. She has since returned to the Bureau of Workforce Services where she currently serves in Downtown LA as the Director of the Civic Center District Office.

In addition, Maria Ayala-Galvan is a long-standing active member of Los Angeles County Management Council (LACMC) where she currently serves in their Executive Council. Through her career with Los Angeles County, Maria Ayala-Galvan has remained dedicated towards her passions for people, empowering others, and serving the community.

**JOEL AYALA**  
**CHIEF DEPUTY DIRECTOR**

**Los Angeles County Department of Consumer and Business Affairs**



**Mr. Ayala** has an extensive background in workforce and economic development, corporate and nonprofit management, and government administration. He specializes in government affairs, coalition building with direct experience and leadership within the Hispanic business community.

Prior to joining the Department of Consumer and Business Affairs, Mr. Ayala served as the inaugural Director for the Governor's Office of Business and Economic Development (Go-Biz and GoED). Serving as an appointee under Governor Edmund G. Brown and Governor Arnold Schwarzenegger, Mr. Ayala's position was recognized as a cabinet

level post and served as a single point of contact for all business and economic development programs in California, including foreign direct investment, Innovation Hubs, Small Business Advocate, Permit Assistance, Business Investment Services, and much more.

Prior to serving in the Governor's office, Mr. Ayala served as the President and Chief Executive Officer (CEO) for the California Hispanic Chambers of Commerce representing the interests of the Hispanic business community in California. On a local level, Mr. Ayala served as the President and CEO for the Orange County Hispanic Chamber of Commerce and was a founding director for the Orange County Presidents Council.

Mr. Ayala has served as the Chief Deputy Director for the Department of Consumer and Business Affairs since 2016. Since that time, he has been part of an impressive period of growth and the successful establishment of several new offices, including the Office of Immigrant Affairs, The Center for Financial Empowerment, The Office of Cannabis Management, the Office of Labor Equity, Housing and Tenant Protections, among others. Under his guidance, the Department has made significant contributions to strengthening financial consumer protection laws, enhancing worker protections, and implementing vital rent stabilization and tenant protections.

Mr. Ayala holds two degrees from the University of California, Irvine in Political Science and Social Ecology.



**HAL YEE JR**

**CHIEF DEPUTY DIRECTOR**

**Los Angeles County Department of Health Services**



**Hal Yee Jr**, Chief Deputy Director, Clinical Affairs, & Chief Medical Officer for the Los Angeles County Department of Health Services. In this role Dr. Yee helps lead the nation's 2nd largest municipal health system, including 4 academic medical centers, a large ambulatory care network, affiliations with USC, UCLA, and CDU Schools of Medicine, ~25,000 employees and contractors, and a budget of ~\$8B. He serves on

the board of the California Association of Public Hospitals and Health Systems (CAPH), as well as on the advisory boards of the UCLA and USC Clinical and Translational Science Institutes (CTSI). Previously, he was Rice Memorial Distinguished Professor of Medicine at the University of California, San Francisco; founding director of the UCSF-SFGH Center for Innovation in Access and Quality; and Chief Medical Officer and Chief of Gastroenterology at San Francisco General Hospital and Trauma Center.

Dr. Yee graduated from Punahou School and Brown University, received his MD and PhD from UCLA, and completed internal medicine residency, gastroenterology and post-doctoral research fellowships at UCSF. He has had >25 years of extramural grant funding and authored ~100 publications. He made fundamental discoveries in our understanding of the molecular signals that control cellular contraction and motility, and the pathogenesis of hepatic and intestinal fibrosis. Since 2005 his research has evolved to focus on development and implementation of disruptive interventions to improve the effectiveness and efficiency of health care delivery. Most notably he conceived of and served as the architect for the implementation and evaluation of award-winning electronic specialty care referral and consultation management systems in both San Francisco and Los Angeles's health care safety nets. This system has respectively transformed access to, and the quality of, specialty care, and has spread across the US and Canada, as well as spawned an industry. More recently, he conceived of and helped lead implementation of the Expected Practice, a novel approach to successfully standardizing clinical practice. He was named one of Modern Healthcare's Top 25 Innovators in 2020.

## NICOLE DAVIS TINKHAM

### CHIEF DEPUTY DIRECTOR

#### Los Angeles County Office of the County Counsel



**Nicole Davis Tinkham** has risen through the ranks to the office's executive position of Chief Deputy. During her 7 years with the County Counsel's Office, Ms. Tinkham credits her success to saying yes to new challenges, hard work, continued learning, being flexible, and staying positive.

Ms. Tinkham grew up in Southern California. She went to the University of California Irvine and received her bachelor's degree in biological sciences. She continued her studies and earned her juris doctorate at Southwestern Law School. While attending Southwestern, she was a Board Member of the Trial Advocacy Honors Program and participated in the Women's Law Association.

Ms. Tinkham began her career as an Associate at Collins Collins, LLP (formerly Collins, Collins, Muir + Stewart, LLP) where she provided litigation, appellate, transactional, and advisory services in variety of legal areas, including construction, general business and casualty, employment, product liability, and

professional liability. Her clients included public entities and small to large private clients. Ms. Tinkham made partner and helped grown the firm from approximately 15 lawyers in two offices to over 60 lawyers in five offices. She also developed a new Labor and Employment division in the firm.

Ms. Tinkham joined the County Counsel's office in 2016 where she represented the Registrar-Recorder/County Clerk and handled election-related litigation, contract disputes, and provided transactional and advisory services during the transition to the vote center model.

In 2018, Ms. Tinkham was appointed by the Board as the Interim Public Defender, where she managed the day-to-day operations and strategic direction of a law firm with over 1,000 employees and managed the approximate \$228 million budget of the office. She worked closely with the Board of Supervisors and their deputies, Chief Executive Office, County Counsel, Department of Human Resources, and Auditor-Controller to prepare the office for new leadership and make critical improvements to program shortcomings.

Ms. Tinkham returned to the County Counsel's office in late 2018 as an Assistant County Counsel over the Government Division. In 2020, she was promoted to Senior Assistant overseeing numerous divisions, and in 2021, was made Chief Deputy. She assists the County Counsel with the administration and oversight of more than 300 lawyers and 300 staff in 16 legal divisions and 2 administrative divisions. She works closely with the Board of Supervisors and their deputies to implement the Board's objectives in a strategic and legally-compliant manner. And she enjoys collaborative relationships with County departments, special districts, commissions, boards, and other bodies on complex and politically sensitive legal matters to ensure the clients' goals are met.

In her downtime these days, Ms. Tinkham enjoys eating good food, spending time with family, traveling and going to concerts.

**A SPECIAL THANK YOU TO THE LOS ANGELES COUNTY BOARD OF SUPERVISORS AND CHIEF EXECUTIVE OFFICER FOR THEIR CONTINUED SUPPORT OF OUR MANAGEMENT COUNCIL**



**Pictured from top left to right: Kathryn Barger, 5th district; Holly J. Mitchell, 2nd District  
Pictured from bottom left to right: Lyndsey P. Horvath, 3rd district;  
Janice Hahn, Chair, Fourth District; Hilda L. Solis, First District**



**FESIA A. DAVENPORT**

**CHIEF EXECUTIVE OFFICER**

# THANK YOU, LACMC MEMBERS!

## YOUR CONTINUED SUPPORT AND PARTICIPATION IS APPRECIATED.

### LOS ANGELES COUNTY MANAGEMENT COUNCIL

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#### Management Council Officers

Marcia Mayeda  
Animal Care & Control  
***President***

Kashari S. Jones, CEO  
***Vice-President***

Arlene Barrera  
Auditor-Controller (Ret.)  
***Treasurer***

Rita Tufenkjian, CEO  
***Secretary***

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Lisa M. Garrett

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Maria Ayala-Galvan, DPSS

Rafael Carbajal, DCBA  
Jackie Contreras, DPSS

Shannon R. Denby, DPSS

Yolanda Pina, LA County Library

Norma E. Garcia, Parks & Rec

Ricardo D. Garcia, PD

Jackie Guevarra, BOS

Terry Hardy, CSSD

McKandy Leger, DHR

Ruben Marquez, PD

David Turla, CEO

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Angel Baker, DMH

Karen Fullner, Fire

McKandy Leger, DHR

Ruben Marquez, PD

Michele Mathieu, DCFS

Neal Mok, PD

Sara Whiddon, DPSS

Arpi Zadoorian, BOS

#### Committee Chairs

##### ***Communications***

Jim Allen, ISD

##### ***Education***

Jackie Guevarra, BOS

##### ***Membership***

Shannon R. Denby, DPSS

##### ***Mentorship***

McKandy Leger, DHR

##### ***Policy and Implementation***

Ricardo D. Garcia, PD

##### ***Special Services***

Kashari S. Jones, CEO

Creating and strengthening  
Leaders!